

**HARYANA VIDHAN SABHA**

**Starred Questions**

**To be asked at a meeting of the Haryana Vidhan Sabha to be held on  
Thursday, the 11<sup>th</sup> March , 2010.**

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**HERC REGULATION**

**\*111. SH. SAMPAT SINGH, M.L.A. :** Will the Power Minister be pleased to state :-

- (a) the details of HERC Regulation NO. HERC/04/2004 dated 16-7-2004 on Standards of Performance of distribution Licensee togetherwith the time when the abovesaid regulation was implemented by the Discoms ;
  - (b) the total number of persons who applied for compensation under this Regulation and the amount received as compensation ;
  - (c) the format of complaint book maintained by power utilities for the consumers and whether these complaint books are checked by any senior officials/officers of the Discoms ; and
  - (d) the number of such complaint books which were not found properly maintained when the complaint books were checked by officials/officers of the Discoms togetherwith the action taken against erring official and number thereof ?
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**SUMIT KUMAR**

**Chandigarh:**

**The 4<sup>th</sup> March, 2010**

**Secretary,**

**Haryana Vidhan Sabha**